Firmware Update Procedure for Customer

Datavideo usually releases new firmware containing new features or reported bug fixes from time to time. Customers can either download the DAC-8PA firmware as they wish or contact their local dealer or reseller for assistance.

This document outlines the firmware upgrade process which should take *approximately 10 minutes to complete*. **The existing DAC-8PA settings should persist through the *firmware upgrade process, which should not be interrupted once started*** as this could result in a non-responsive unit.

Successful firmware upgrade on DAC-8PA requires:
- ➢ The latest firmware file, which can be obtained from your local Datavideo dealer or office.
- ➢ A PC or a laptop.
- ➢ A USB Cable

Step 1: Please download the latest DAC-8PA firmware "DAC-8PA FW TOOL V1.02" from Datavideo's official website www.datavideo.com.

Step 2. Please install the DAC-8PA FW Tool.exe in your PC or laptop and then please open the software.

Step 3. Please connect the DAC-8PA to the power.

Step 4. Please press the "READ" button and then the software version will be shown.

Step 5. Please press the "SMPTE" or "EBU" button to set the Audio Level standard.